

We may change this offer at any time and it cannot be combined with other offers. To get your £50.00 Simply Thank You E-Voucher, you must be a new customer who agrees a non-bespoke energy contract between 20th April 2026 and 8th May 2026, and that contract must go live. You must not have already taken out via LOVE an energy contract which is live or yet to go live. You must have received our direct marketing about this offer to qualify. Within 30 to 60 days of your energy contract going live, we will email qualifying customers their Simply Thank You e-voucher code to the contact details we hold on file. These terms work alongside our Standard Terms and Conditions available [here](#).

### How This Offer Works

These rules take priority over any other information about this offer, including adverts or promotional materials. The instructions on how to claim are part of these rules. By taking part, you agree to follow these rules. Please keep a copy for your records.

We are Love Business Group Limited (“LOVE”). Our registered office is at Unit 2, Springfield Court, Bolton, BL3 2NT (Company number: 06322305). We help businesses find energy suppliers. When you agree to your energy contract, that contract is directly with the relevant energy supplier, not with us. We help qualifying customers (who meet our criteria) get a £50.00 Simply Thank You E-Voucher (“Reward”) when they agree to a non-bespoke energy contract and that contract goes live.

#### 1. When This Offer Runs

- a. **Offer Period:** You can get this Simply Thank You E-Voucher if you sign your energy contract between 00:01 GMT on 20th April 2026 and 23:59 GMT on 8th May 2026. We may end this offer early if we choose to.
- b. **Getting Your Voucher:** If you qualify for this offer, once your energy contract goes live, we will email you the voucher within 30 to 60 days to the contact details we hold on file.

#### 2. Who Can Get This Offer:

This offer is for UK businesses only. Only customers who meet our requirements, received our direct marketing about this offer, are new customers (meaning they do not have a current contract with LOVE which is live or yet to go live), and who agree a non-bespoke energy contract can qualify. The person who agrees to the energy contract must:

- have permission from their business to agree to the energy contract;
- be 18 years old or older; and,
- live in the UK.

You cannot combine this offer with other promotions and you can only get one voucher per customer.

This offer is not available to anyone professionally connected with this promotion. It is also not available to employees, immediate family members or agents of:

- us;
- our subsidiary companies; or
- our other group companies.

3. **Who Qualifies:** Your business must have agreed to a non-bespoke energy contract during the offer period, that contract must go live, and you must meet all the requirements set out above in section 2.
4. We are not responsible for any claims that are delayed, incomplete or lost due to technical problems or other issues outside our control. We may disqualify claims made on someone else's behalf.
5. You can only make one claim per customer, even if you agree to multiple energy contracts during the offer period.
6. **Your Reward:** If your claim is valid, you will get one £50.00 Simply Thank You E-Voucher sent to you by email during the reward period.
7. **How to Get Your Voucher:** We must first confirm that you are a qualifying customer who has agreed to a non-bespoke energy contract during the offer period. Once your energy contract goes live, we will email you the £50.00 Simply Thank You E-Voucher code within 30 to 60 days to the contact details we hold on file.
8. We cannot be held responsible if you fail to respond to our communications or if you provide inaccurate information that affects your reward claim.
9. No cash or other alternative reward will be provided. However, if circumstances outside our control occur, we may substitute a similar reward of equal or greater value.
10. We have the right to verify all claims by asking for proof of purchase and ID (passport, driving licence or equivalent). We can refuse or withdraw your reward and stop you from participating further if we reasonably believe:
  - a. you have broken these rules or our Standard Terms and Conditions;
  - b. you have acted against the spirit of this offer;
  - c. you have not followed the instructions for claiming this offer;
  - d. you have gained an unfair advantage; or
  - e. you have used fraudulent means to claim.
11. You must make your claim yourself. We will not accept claims made by representatives, trade groups, consumer groups, syndicates or other third parties (including bulk claims).
12. We will disqualify and not count claims made by automated systems (including macros or programmable systems) and anyone who does not fully meet these requirements.
13. We have the right to investigate and take action to protect against fraudulent or invalid claims. We can reject claims that we consider, at our sole discretion, to be fraudulent or invalid.

14. Any additional costs you may have when participating in this offer (such as internet costs and other services beyond what we provide for reward delivery) are not included and you must pay them separately.
  
15. Your claim will be invalid if you:
  - a. do not qualify under the eligibility requirements set out in these rules;
  - b. have failed to comply with these rules in any way, as determined by us at our sole discretion; or,
  - c. have not met the participation requirements.
  
16. As far as the law allows, we (and our associated companies) will not be responsible or liable to compensate you or accept liability for any personal loss, expense, or damage connected with this offer. This includes losses from accepting or using your reward. The exception is any liability we cannot exclude by law (including personal injury, death, and fraud), where our liability is limited to the minimum allowed by law. We cannot guarantee the quality or availability of services when you use your reward and cannot be held liable for any resulting loss or damage. Your legal rights are not affected.
  
17. We have the right to cancel or change this offer at any stage (but will always try to minimize the effect on you to avoid disappointment). This may happen if there is:
  - a. in the event of circumstances outside our reasonable control;
  - b. fraud;
  - c. abuse;
  - d. an error that affects or could affect how this offer works properly; and/or
  - e. an error that affects or could affect giving out rewards properly (only where we cannot avoid this).
  
18. If something happens that is beyond our reasonable control and prevents us from following these rules, we will not be liable for any failure to perform or delay in performing our obligations.
  
19. We have no control over internet or communication networks and are not liable for any problems with them (for example, traffic congestion, technical problems or other issues). We will not be held liable for any fraud by third parties or any event beyond our control, including (but not limited to) user error and any failures that may restrict, delay, or prevent you from participating in this offer due to:
  - a. network;
  - b. computer;
  - c. hardware; or
  - d. software problems of any kind.
  
20. We run and manage this offer. You can contact us by calling 01204 867 5228.

21. Our decision is final on all matters relating to this offer and we will not enter into correspondence about it.
22. If any part of these rules is found to be illegal, invalid, or unenforceable, it will be removed from these rules. The remaining parts will continue to apply in full.
23. We (as Data Controller) take your privacy very seriously. We will record and store any personal data you provide as part of your energy contract (such as meter/supply details, your full name, date of birth, address, bank details and contact details) and will use any personal data necessary to fulfil our obligations under these offer rules. Click [here](#) for our Privacy Policy. You can request access to your personal data, or have any mistakes corrected, by emailing us using the details in our Privacy Policy. By participating in this offer, you agree to us using your personal data as described above.
24. These offer rules and any questions about their legal meaning will be governed by English law. Any disputes must be referred to the English courts.